



Government of Pakistan  
Pakistan Institute of Medical Sciences,  
Islamabad.



No.F.1-17/2022-2023/ICD-MCH&CH/Purchase/PIMS

Islamabad the:- 05<sup>th</sup> January, 2023

Subject:- MINUTES OF MEETING OF REDRESSAL OF GRIEVANCES AND SETTLEMENT OF DISPUTES COMMITTEE.

Proceeding of the GRC Meeting held on 05-01-2023:-

Redressal of Grievances and Settlement of Disputes Committee was held under the Chairmanship of Prof. Rana Imran Sikander, Head of Anesthesia Department on 05-01-2023 at 10:30 AM & 11:30 AM, in the Committee Room of Purchase Department. The following officers attended the meeting:-

1	Dr. Ahamreen Khalid, Head of Pathology Department	Member
2	Mrs. Humera Khushud, Director Nursing	Member
3	Dr. Majida Zafar, Assistant Prof Gynae Unit-II	Member
4	Engr. Hammad Manzoor Saqlain, In-Charge EME	Co-Opted Member
5	Riaz Ahmad, Sub Engineer	Co-Opted Member

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The GRC also invited the Biomedical Engineers to assist the GRC:-

**Agenda Item No. 01 Grievances** M/s. Hoorra Pharma (Pvt) Ltd, submitted their grievances against tender for the purchase of Mobile X-Ray Machine Sr.# 29 included in project titled "Extension of Intensive Care Department of Mother and Child Health Center & Children Hospital" during Financial Year 2022-23. The GRC made a detailed deliberation and proceed as under:-

Grievances Submitted by M/s Hoorra Pharma (Pvt) Ltd,	GRC Remarks
<p><b>Mobile X-Ray Machine:-</b> In advertised specification pixel size 100um or less mentioned. M/s. Hoorra Pharma, requested that pixel size should be change to 125um or less. As 100um pixel size is only favoring a single vendor M/s Konica Minolta and it is requested please generalize the specification for health competition for the best public interest &amp; otherwise we can't participate in this item.</p>	<p>Matter was discussed in detail with vendor, in the presence of biomedical engineers. As technical specifications are taken from federal PVMS which were made by M/O NHR&amp;C in consultations with all stake holders including end users and fulfill clinical needs as well 2-No Violation of PPRA Rules observed, hence rejected.</p>

**Agenda Item No. 02 Grievances submitted by M/s. Latif Brothers**, against tender for purchase of Operation Microscope for ENT & Ophthalmology (Included in Agenda as additional item)

Grievances Submitted by M/s Latif Brothers	GRC Remarks
<p><b>Operation Microscope for ENT &amp; Ophthalmology:-</b> M/s. Latif Brothers has requested that specification for Operation Microscope for ophthalmology mentioned in the tender documents is not generalized and belong to one particular brand. Thus eliminating competition. Please find enclosed herewith the current PVMS specification for operation Microscope for ophthalmology duly approved by the Government of Punjab, specialized Healthcare &amp; Medical Education Department, and Lahore by your ready reference. It is mention here that the requirement of upgradability for the teaching attachment especially the "Retinal Viewing System" on operation microscope with motorized continuous zoom function is highly recommended due to its necessity in Posterior Segment / Retinal Surgery". This may be verified by the worth clinical consultant of your hospital.</p>	<p>Matter was discussed in detail with vendor, in the presence of biomedical engineers. As technical specifications are taken from Punjab PVMS due to non availability of federal PVMS, which fulfill clinical needs 2-No Violation of PPRA Rules observed, hence rejected.</p>

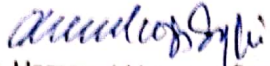
**Recommendations of GRC:-**


The Redressal of Grievance and Settlement of Dispute Committee rejects both grievances as no violation of PPRA Rules was observed.



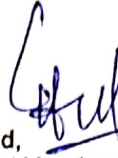
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Engr. Hammad Manzoor Saqlain,  
In-Charge EME / Co-Opted Member

  
Riaz Ahmad,  
Sub Engineer / Co-Opted Member

  
Dr. Ahamfeen Khalid,  
Head of Pathology Department / Member

  
Humera Khushud,  
Director Nursing / Member

  
Dr. Majida Zafar,  
Assistant Prof Gynae Unit-II / Member

  
Prof. Rana Imran Sikander,  
Head of Anesthesia Department /  
Chairman GRC